



Questions to Ask for Your Peace of Mind

Here is a list of things our center feels are important when making your Childcare decision:

- Does staff communicate daily with parents about their child's progress?
- Do children receive individual attention?
- Is staff respectful of children and parents?
- Does staff appear lively, smiling and interacting in a positive manner with children?
- What is the teacher-to-child ratio?
- Does the facility appear orderly and clean?
- Are there age-appropriate toys in the classrooms?
- Are hazardous materials locked away?
- Is there an emergency plan and is it posted?
- Are there security measures in place?
- Is there a policy for sick children and other circumstances?
- Do the children have a consistent routine that they can understand and follow?
- Do the children seem occupied and engaged?
- Is there a policy on discipline?
- Do the children seem happy and excited?
- Is your initial reaction a positive one?
- Is this a place my child would enjoy?
- Would my child be safe here?
- Would I/we feel comfortable using this program?
- Would my child learn new things every day at this program?
- May I visit any time?
- How do you handle discipline?
- What would you do in case of emergency?
- Are all children required to be immunized and does staff have physical examinations?
- May I see a copy of your license or other certification?
- Do you have a substitute or back-up caregiver?
- May I have a list of parents who have used your care (current and/or former)?
- Where do children nap, and how do you put babies down to sleep?

Any questions may be directed to the Director of the Center by calling 605-559-2007 or emailing director@nhfirststep.com.